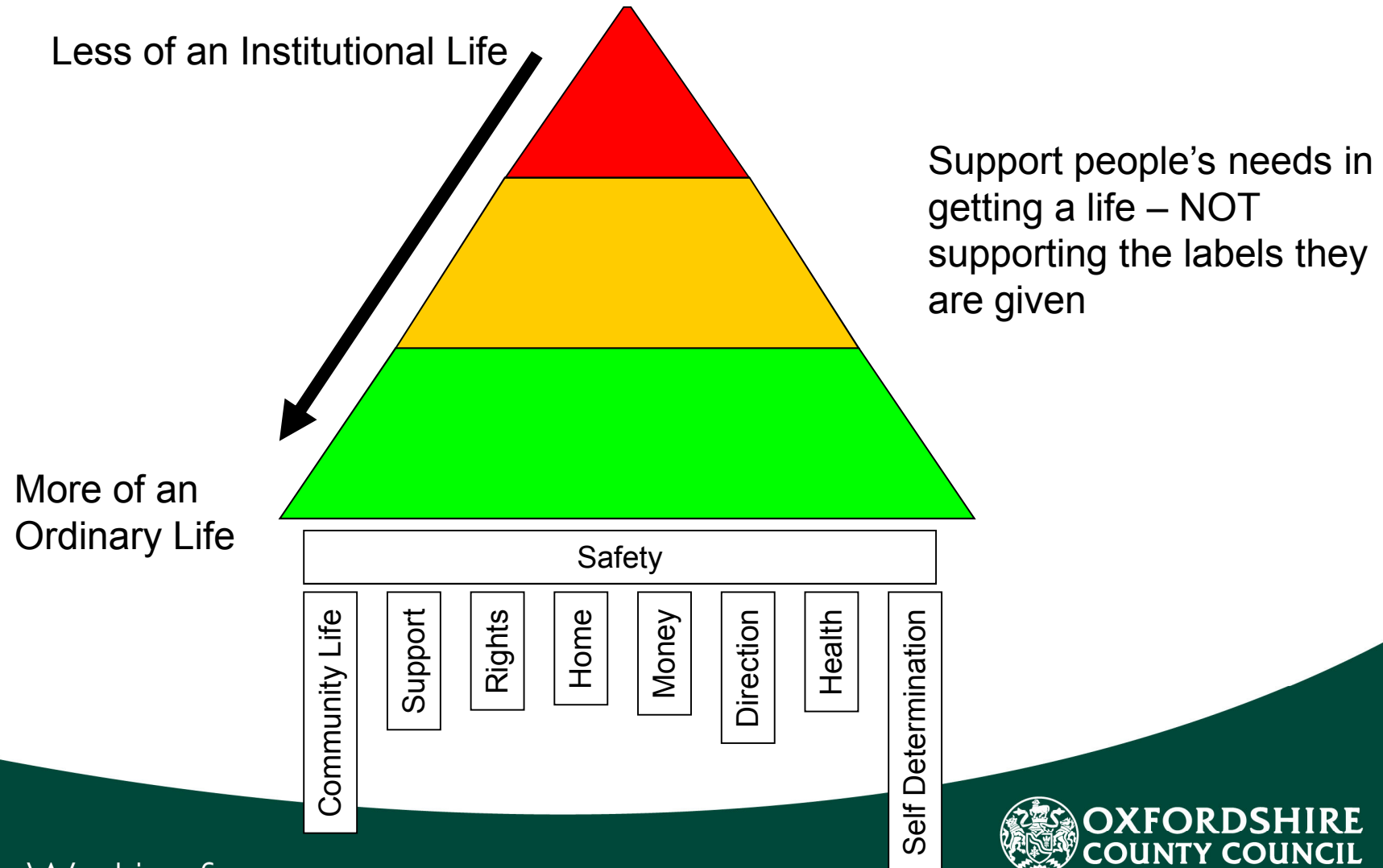


The Big Picture –

What do people tell us they want to achieve?



Working for you



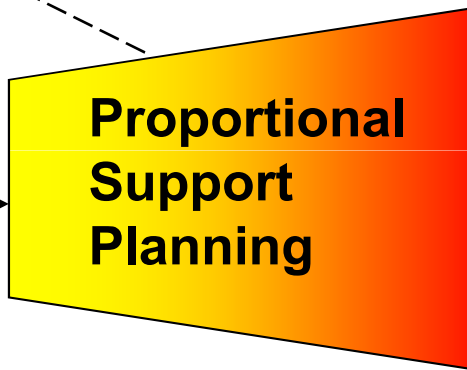
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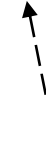
Personalisation- Next steps

- More control for Service Users
- Better Use of ULO's and other support providers

**Simpler
Assessments**



Links with Personal Health Budgets etc



Reduced Bureaucracy; improved paperwork and process



The Story so far...

- 2041 people with a personal budget (36% of everyone who is supported)
- 705 cases referred to brokerage
- 79% of cases had services in place within 28 days of assessment (100% in July)
- Formal review of SDS process between May and July



Outcomes

	Personal Budget	No Personal Budget
I have as much control over my daily life as I want	34.6%	29.0%
Quality of life is very good or better	39.0%	24.8%
I am extremely satisfied with the services I receive	47.5%	21.8%

